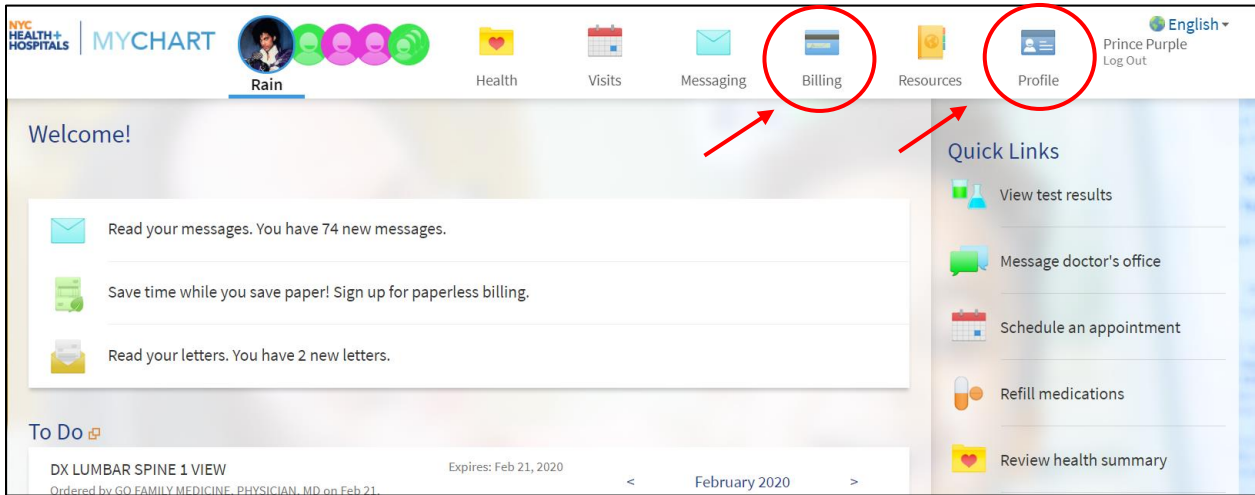# NYC HEALTH+ HOSPITALS

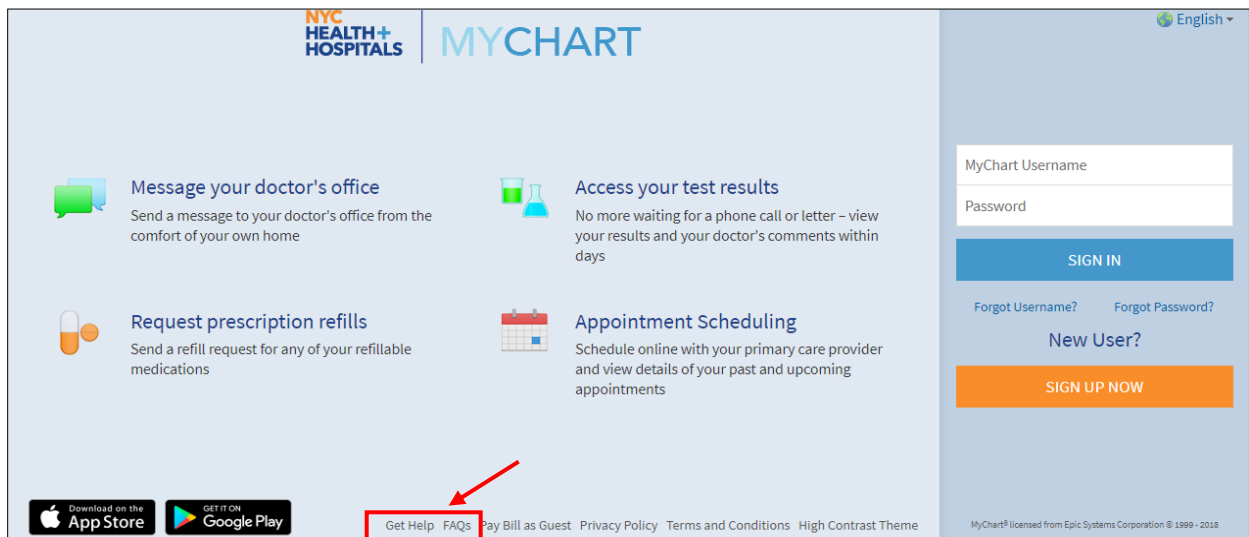## Welcome to MyChart at NYC Health + Hospitals!

Access your medical record, 24/7, through the MyChart app, or by using your mobile phone web browser **epicmychart.nychhc.org/MyChart**

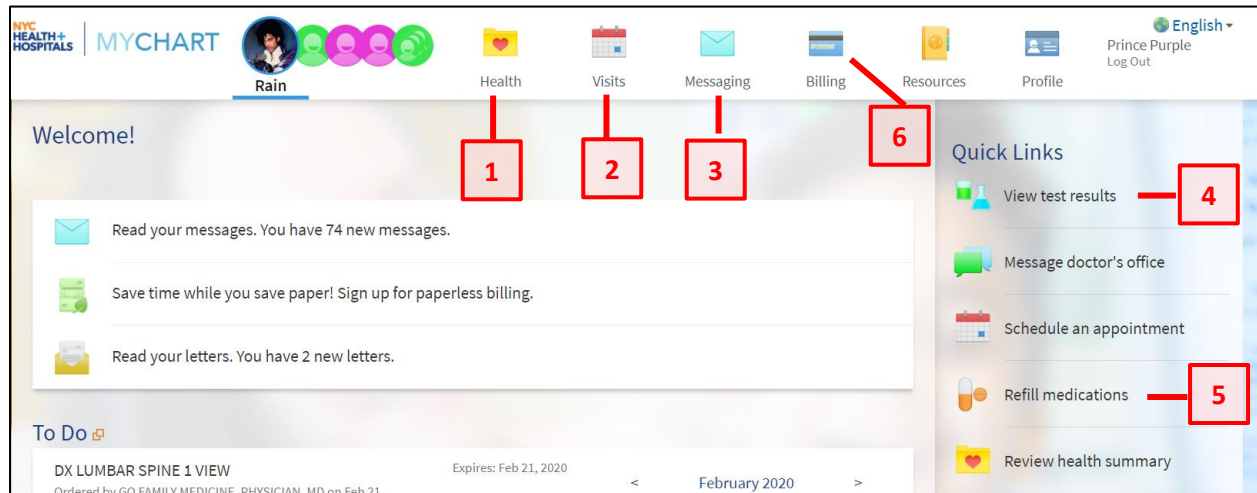**Get started!** Help us stay connected by updating your MyChart account.

Complete your Profile		• Go to **Profile**, click on **Personal Information** and then click on **Edit** to update to your Profile. • Confirm your updates and click **Save Changes**.
Update Insurance Information		• Go to **Billing,** then click on **Insurance Summary** to change your existing insurance coverage, remove a coverage, or add a new coverage.

Get help! If you have questions about using MyChart, we are here to assist you.

"MyChart® Epic Systems Corporation" English 4/2020

Explore! Your MyChart has features that help us manage your health, together.

1	**View your Medication List**		• Go to **Health** and click **Medications** to view your medicine list. • You can also request refills, add a medicine, or remove a medicine.
2	**View your Appointments**		• Go to **Visits,** and click on **Appointments and Visits** to request, schedule and cancel appointments.
3	**Message your Doctor's Office**		• Go to **Messaging,** click on **Message Center** to ask for medical advice, request a referral, or get in touch with Customer Service.
4	**Review your Test Results**		• Under **Quick Links**, click **View Test Results** to view your lab results, including your COVID-19 test results.
5	**Request Medication Refills**		• Go to **Refill Medications**, then select the check box next to the medicine you would like to refill, and click **Next**. Select a **delivery method, pharmacy,** and **pickup date/time** before clicking **Submit**.
6	**View and Pay your Bill**		• Go to **Billing,** look for **Account Summary** and click **Pay Now** to make payments.

Download the MyChart Mobile App!